



Care and Maintenance Guidelines for Hardwood Floors

- Sweep or vacuum your wood floor at least 2 to 3 times a week. This helps prevent build up of abrasive dust. It is best to use a soft bristle broom or felt vacuum. Do not use beater bars on your vacuum. Always keep your vacuum wheels free from dirt and abrasive materials.
- Rugs or door mats should be placed inside and outside doorways leading to your hardwood floor. You may want to consider using runners and area rugs in high traffic areas. Place rugs in front of all wet areas. Wipe all spills with a soft cloth as they happen. If water or spills are not immediately removed they may cause damage.
- **NEVER** wet or damp mop. Excessive water will cause your hardwood floor to crown or swell. Standing fluids can damage wood, dull the floors finish, or leave stains which may void your floors warranty.
- Do not use Pine Soap Cleaners, Lemon Oil, Oil Soap, Chlorine Bleach, or Ammonia based cleaners as they may dull or scratch the finish. The use of NON-Approved cleaners will void the warranty.
- Use floor protectors on all furniture legs. Do not slide heavy objects across the floor. Keep you pet's nails trimmed. Do not walk on hardwood with spike heels, cleats, or sport shoes as this will cause scratching and denting.
- Wood changes colors with age. Natural and UV rays such as sun light will speed up the aging process. Warranties do not cover damage due to light exposure. Moving furniture and rugs occasionally will ensure the wood ages evenly.
- Keep in mind that your hardwood floor is a natural product. It will expand and contract with moisture changes and humidity levels. A lack of moisture will cause shrinkage or gapping; while excessive moisture will cause swelling and could result in cupping or cracking. Recommended humidity levels throughout the year should remain at 35% to 55%. The use of humidifiers during the winter and de humidifiers during the summer will help ensure these levels.