



Carpet Care and Maintenance Guidelines

- The most critical step in caring for your carpet is vacuuming it thoroughly and frequently. Rooms with moderate traffic, vacuum the carpet traffic lanes twice a week and the entire area once a week. In rooms with heavier traffic, vacuum the traffic lanes daily while vacuuming the entire area twice a week. Up to three passes with the vacuum will work for light soiling, but five to seven passes may be needed for heavily soiled areas.
- In addition to frequent vacuuming it is also important to clean your carpet on a regular basis. Cleaning systems will assist in removing soils and oils that vacuuming does not remove and will aid in keeping your carpet looking great for years to come. Carpet in a typical household should be cleaned every 12 to 18 months.
- When dealing with stains or spills it is best to contact the retailer where you purchased your carpet or the carpet manufacturer with questions. However a couple of certainties do exist. When attempting to remove food spills scrape the carpet gently with a spoon or dull knife. When dealing with wet spills blot repeatedly with white paper towels or a white cloth; always working from the outer edge of the stain in towards the center to avoid spreading the spill.
- Do not track dirt inside - Placing walk off mats outside all entrances to your home will help absorb and trap dirt, sand, oils, and other materials that may otherwise be into the home. Clean these mats on a regular basis so they don't become sources of soil themselves.
- Occasionally move heavy furniture to help avoid excessive pile crushing; it will also renew the feel of your room.
- Protect your carpet when moving heavy wheeled furniture; you can do this by placing a protective barrier of heavy cardboard or plywood between the wheels and the carpet.
- Protect your carpet from prolonged periods of direct sunlight with blinds, shades, or awnings.